



OFFICE OF THE PRINCIPAL
J.D.S.G. COLLEGE, BOKAKHAT

(JOGANANDA DEVA SATRADHIKAR GOSWAMI COLLEGE)

(NAAC ACCREDITED WITH 'B' GRADE)

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**ACTION TAKEN REPORT ON
STUDENTS' SATISFACTION SURVEY, 2022-23**

The Analytical Report on the Feedback provided by Students on various parameters on the functioning of the College for the period July, 2022 to June, 2023 was placed before the undersigned on August 1, 2023. The Report was then placed before the Meeting of the Heads of Departments and after thorough discussion, the following actions were taken.

1. It is seen that only 58.9% of the Degree students participated in the Survey. The Faculty Members and the HoDs in particular, are requested to cause an enquiry as to why many more students remained away from the Survey. Let it be ensured that more than 90% of students participate in the survey.
2. Regarding the introduction of the CBCS syllabus, it is also seen that 17.5 % of students responded to be neutral about it. They cannot be neutral about it. Let students and guardians be made more aware about the CBCS Regulation and its nuances by the Faculty Members. For that let departments organize 02(two) Parents/Guardians-Teachers-Students meet by September, 2023
3. A good number of students, (36.8% of total students participating in the survey) responded that their syllabi is completed 80-90%, also mentioning about some rare cases where they are dissatisfied about course completion. Hence, all HoDs are asked to ensure course completion in full by each faculty member.
4. Course allotted/completed and percentage thereof will be recorded by the HoDs and they will be reflected in the PBAS proforma for CAS promotion and in the Annual Appraisal Reports

Satisfaction Survey Form Link https://docs.google.com/forms/d/e/1FAIpQLSe-WP0SKykg0ABfp_KQwPZtBRpg7PgDV-zjU_2cJMd9yT7ssQ/viewform?usp=sf_link

Principal & Secretary
J.D.S.G. COLLEGE
BOKAKHAT

Student satisfaction survey report 2022-23

A google form was prepared and distributed among the students of 2nd, 4th and 6th semester (Honours) of both the Arts and Commerce streams in the academic year 2022-23.

The following report is prepared from the responses received through the google form.

- In response of the first question regarding the introduction of the CBCS syllabus, about 58.9% of the students gave their responses in positive and expressed that they were satisfied with the introduction of the CBCS syllabus. 21.4% of the students expressed that were very satisfied, while 17.5% of them responded in neutral.
- About 32.1% of the students in their responses stated that their syllabi used to be completed fully, while 36.8% of them responded that their syllabi is completed 80-90% however in some rare cases they expressed their dissatisfaction regarding course completion.
- About 55% of students expressed that they were satisfied with the dealing mechanism of the grievance redressal cell of the institution.
- Regarding the quality of faculties of this institution, most of the students gave very good as their remarks, while some of them also gave the excellent remarks to their teachers as well. In terms of course availability, academic advising and value of education in accordance with fees paid, they gave very good remarks.
- In the next question which was about the various facilities available at the institution, the students chose 'excellent' as their response for college campus, 'good' response for class and laboratory facility, 'excellent' response for college library, 'good' response for parking facility, 'good' for transport and communication and students' hostel facility, 'good' for sports fitness facility and 'good' for career counselling.
- In the next question which was about the various aspect of college life, the students chose 'good' response for sports and recreational facility, 'good' for clubs and students' organization, equal percentage of 'good' and 'good' response for student diversity, 'good' response for campus safety, extra-curricular activity, students' security, students' social activities and cultural activities for college. They selected 'good' remark for library activities at the college premise.
- Regarding the satisfaction level of the students for the certificate course provided by the college, 52.5% of them gave 'satisfied' remark.

Satisfaction Survey Form Link https://docs.google.com/forms/d/e/1FAIpQLSe-WP0SKykgoABfp_KQwPZtBRpg7PgDV-zjU_2cJMd9yT7ssQ/viewform?usp=sf_link

